## SUMMARY REPORT ON PERFORMANCE MEASURES, 2007-2008 NORTH CAROLINA COMMUNITY COLLEGE SYSTEM

| MEASURE                                                                           | STANDARD        | SYSTEM<br>AVERAGE | # COLLEGES<br>MEETING<br>STANDARD |
|-----------------------------------------------------------------------------------|-----------------|-------------------|-----------------------------------|
| Progress of Basic Skills Students                                                 | 75%             | 82%               | 56                                |
| Passing Rates on Licensure/<br>Certification Exams for First-<br>Time Test Takers | Aggregate = 80% | 86%               | 45*                               |
| Performance of College Transfer<br>Students                                       | 83%             | 88%               | 44**                              |
| Passing Rates in Developmental<br>Courses                                         | 75%             | 77%               | 48                                |
| Success Rate of Developmental<br>Students in Subsequent College-<br>Level Courses | 80%             | 89%               | 57                                |
| Student Satisfaction of<br>Completers and Non-Completers                          | 90%             | 96%               | 56                                |
| Curriculum Student Retention,<br>Graduation & Transfer                            | 65%             | 69%               | 57                                |
| Client Satisfaction with<br>Customized Training                                   | 90%             | 94%               | 53                                |

<sup>\* 45</sup> colleges met the 80% standard; 30 colleges had no exam for which they controlled who took the exam with a passing rate < 70; 28 colleges met the Exceptional Institutional Performance level.

<sup>\*\* 44</sup> colleges met the 83% standard; 30 colleges met or exceeded the performance of native UNC sophomores and juniors (87%).